



8x8 Honored as Gold and Silver Stevie® Awards Winner in 2025 American Business Awards®

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CAMPBELL, Calif.--(BUSINESS WIRE)--May 6, 2025-- [8x8, Inc.](#) (NASDAQ: EGHT), the industry's most integrated Platform for CX that combines Contact Center, Unified Communication, and Communications APIs, has been honored with two prestigious Stevie® Awards in the 23rd Annual American Business Awards. 8x8 took home the Gold Stevie® Award in the [Customer Service Team of the Year](#) category and a Silver Stevie® Award in the [Technology Team of the Year](#) for the company's continued innovation and excellence in professional services.

The [American Business Awards](#) are the U.S.A.'s premier business awards program. All organizations operating in the U.S.A. are eligible to submit nominations – public and private, for-profit and non-profit, large and small. More than 3,600 nominations from organizations of all sizes and in virtually every industry were submitted this year for consideration in a wide range of categories.

According to the judges, “8x8 claimed to be a customer service superstar because of its exceptional professional services team. That's a bold statement. Yet they were able to back it up with not only what the Team did but the results achieved... excellent innovation in service, high-level automation, and global scalability... fantastic.”

More than 250 professionals from around the world participated in the judging process to select this year's winners. 8x8's win is due to its commitment to redefining excellence in customer deployments, customer retention, and customer satisfaction, demonstrating 8x8's unmatched dedication to a people first, tech forward mindset.

“This is our third consecutive year being recognized by the Stevie Awards for customer service, a testament to the dedication and passion our team brings to every customer interaction,” said Chuck Emmette, Global Vice President, Professional Services at 8x8, Inc. “Earning additional recognition for our technology team underscores how deeply innovation is embedded in our DNA. At 8x8, we do more than deliver solutions – we stand shoulder to shoulder with our customers as strategic partners, helping them unlock real business success and value. These awards reflect our commitment to empowering organizations around the globe to thrive in today's experience-driven economy.”

About the Stevie Awards

Stevie Awards are conferred in nine programs: the Asia-Pacific Stevie Awards, the German Stevie Awards, the Middle East & North Africa Stevie Awards, The American Business Awards®, The International Business Awards®, the Stevie Awards for Women in Business, the Stevie Awards for Great Employers, the Stevie Awards for Sales & Customer Service, and the Stevie Awards for Technology Excellence. Stevie Awards competitions receive more than 12,000 entries each year from organizations in more than 70 nations. Honoring organizations of all types and sizes and the people behind them, the Stevies recognize outstanding performances in the workplace worldwide. Learn more about the Stevie Awards at <http://www.StevieAwards.com>.

About 8x8 Inc.

8x8, Inc. (NASDAQ: EGHT) connects people and organizations through seamless communication on the industry's most integrated platform for Customer Experience – combining Contact Center, Unified Communication, and Communication APIs. The 8x8® Platform for CX integrates AI at every level to enable personalized customer journeys, drive operational excellence and insights, and facilitate team collaboration. 8x8 helps customer experience and IT leaders become the heartbeat of their organizations, empowering them to unlock the potential of every interaction. For additional information, visit www.8x8.com, or follow 8x8 on [LinkedIn](#), [X](#), and [Facebook](#).

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